

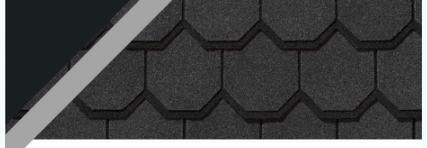
Insurance Custom Pages

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YOUR LOGO HERE

INSURANCE PROJECT HOMEOWNER JOURNEY





INSURANCE CLAIM SPECIALISTS

INDUSTRY VETTED

By repeatedly demonstrating quality workmanship and excellent customer service, our company has earned a spot on the preferred contractors list of numerous insurance companies. We recognize that we do great work, and will be around for years to support that work.

- Some insurance companies offer an extended warranty when choosing a preferred contractor. Ask your adjuster for details.

UNMATCHED EXPERTISE

We're expert knowledge and highly trained staff. Epic is able to provide honest advice on how to manage your insurance claim. We have the experience necessary to accurately assess damage, identify repair strategies, and expedite the repair process.

- We staff certified estimators who are specifically trained to identify exterior hail damage.
- We'll work directly with your insurance adjuster to ensure your claim is managed smoothly and efficiently.



YOUR LOGO HERE ADDITIONAL SERVICES

RESIDENTIAL SERVICES

- New roofs, repairs, leak detection
- Asphalt, rubber, wood, metal roofs
- Siding, Hardie
- Exterior painting & paneling
- Eavestroughs
- Roofing, fascia & cladding Gutter cleaning
- Attic inspection
- Ice dams, snow removal ice dams & condensation issues
- Deicing
- Commercial metal Garbage bin rental
- Annual maintenance Emergency services

RESTORATION

- Water & flood damage Abatement Sewer backup
- Wind damage restoration
- Fire damage
- Hail / wind
- Carrying out services Trauma scene clean up

CONSTRUCTION

- Basement & secondary suites Garage
- Decks, patios, porches, railings Renovations

CLEANING

- Mold services
- Office cleaning
- Commercial offices Post construction cleaning Renovation cleanup
- Green environmental cleaning Airline cleaning

LANDSCAPING

- Landscape, lawn maintenance Landscape architecture & construction
- Snow removal irrigation
- Garden, fall cleanup Tree, hedge, shrub maintenance
- Patio, pathways
- Soil, mulch, synthetic turf
- And much more

COMMERCIAL SERVICES

- Metal, flat, tar & gravel roofing Metal paneling, custom cladding & flashing
- Fibre cement siding & paneling Architectural, decorative panels
- Styrene, leak repair & replacement Permanent roof anchor installation Service, repairs, 24-hour emergency services Special projects

DESIGN BUILD

- Custom home design & builds Commercial design & builds Architecture
- Engineering Construction
- Project management

VINYL REPAIRS

- Vinyl siding repair Vinyl window repair

YOUR LOGO HERE THINGS TO REMEMBER DURING CONSTRUCTION

Remember to leave your car parked in the garage or on the street the day of demolition. If you need access to your vehicle which may want to park on the street, the garage door must remain open during demolition.

Please move all contents at least 10 ft. from the perimeter of the home. Due to steep working conditions, debris may end up blowing onto your property. Please make sure you will be happy to assist in moving contents away from the perimeter of your home. Moving materials onto your property cannot be held responsible for broken or damaged property.

Please keep pets away from the construction site at all times. Animals can cause damage to the roof, walls, and floor joists. Pets and debris on the property can create an unsafe environment for workers. Moving debris can also injure pets.

Please keep children away from the perimeter of the construction site. As stated above, the site may often have sharp edges, debris, and other potential hazards.

Please limit and avoid entering and exiting doors or walking around the perimeter while work is being performed. During inclement weather, please do not walk through the driveway or the area surrounding your home. Entering and exiting should be avoided as much as possible. Please make sure to wear sturdy shoes and avoid wet surfaces. Please make sure to wear work clothes.

Please notify your Project Manager of any known hazards. There may be conditions around your house that may create a hazard for workers. If there are any holes in the roof, please cover them throughout the day. It's important to make sure the holes are covered to prevent falls or debris from falling through the roof.

We require access to at least 1 electrical outlet during the project. If you do not have an outlet on the exterior of your home, please advise your sales representative for further coordination.

In most cities we will have to set a ladder for inspection. The city may require a permit for the ladder. Please make sure the ladder will be tied off to your gutter until the inspector makes it to the roof to inspect the roof. We have no control over the inspection time frames.

Satellite dish getting your provider to recalibrate. Our roofing crews are not responsible for recalibrating satellite dishes without the help of the provider. We can help you regain signal if your carrier is your provider and send us your bill for recalibration.

If there is no access to load roof material. Sod, topsoil, power lines or trees left standing must not! Please get with your Project Manager and plan to stage material in a common area. Please do not pile material near the driveway if we have bad weather and fall behind schedule.

Please pick colors for all materials and sign for them once confirmed. Please do not change colors after they are applied. A firm decision once these colors are confirmed and signed for will prevent any confusion.

If you have an HOA, Please contact your HOA and get all materials and colors approved.

Not全部 roof tiles are cast concrete. Tiles on the roof can sometimes cause tiles to pop through the drywall on the exterior of the house. This is something that is called "pop-through". Please make sure the drywall is this is unavoidable by roof roofing crews.

Cut Lanes: Cutting your lawn in early to prevent it from growing tall and becoming a safety hazard. Please do not cut the grass when it is wet.

Start Times: Our crews typically start work between 7:00am-8:00am. They typically finish the same day, sometimes in peak weather. Please communicate with your Project Manager and communicate any changes to start time.

Inclement Weather: Inclement weather can cause us to reschedule work. Please communicate with your Project Manager and communicate any changes if weather becomes an issue.

Wind Debris: Sometimes when we tear off your roof, a small amount of debris will blow off. Please make sure your Project Manager will be available to handle any debris that may blow off.

Things to Remember During the Insurance Process

If you have a Home: Please contact your mortgage company immediately after roof replacement is approved by your insurance company. You will need to provide your insurance company with a copy of the roof replacement contract so they can negotiate before any work is started; that way we can coordinate with your insurance company to have the work completed before the production process begins. The negotiation process may take some time, so please make sure to check the individual carrier's availability. Prior negotiation also helps limit your risk should your policy not cover something.

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